

# PCMH+ Participating Entity Collaborative Wave 3, Year 4 Shared Savings Results Webinar

January 15, 2025

# Key Messages

## PCMH+ Model design was guided by several important values:

- 1 Protecting the interests of Medicaid members.
- 2 Improving overall health and wellness for Medicaid members.
- 3 Creating high performance primary care practices with integrated support for both physical and behavioral health conditions.
- 4 Building on the platform of the Department's PCMH Program, as well as the strengths and analytic capability of the Medicaid program's medical Administrative Services Organization (ASO).
- 5 Enhancing capacity at practices where Medicaid members are seeking care, to improve health outcomes and care experience.
- 6 Encouraging the use of effective care coordination to address the social determinants of health.

# PCMH+ Wave 3, Year 4 Results



1. Wave 3, Year 4 Quality Measure Results
2. Wave 3, Year 4 Claims Utilization Results
3. Wave 3, Year 4 Shared Saving Results
4. Appendix

# Agenda

# Wave 3, Year 4 2023 Quality Measure Results



# Wave 3, Year 4 Quality Results

## Quality Measures

Individual Pool Quality Measures	PCMH+ 2022	PCMH+ 2023	PCMH+ Change
Ambulatory Care — ED Visits per 1000 MM*	63.88	57.34	(6.54)
Avoidance of Antibiotic Treatment for Bronchitis/Bronchiolitis	71.0%	76.1%	5.1%
Child and Adolescent Well-Care Visits	76.0%	72.8%	-3.2%
Developmental Screening In the First Three Years of Life	68.0%	68.6%	0.7%
Person-Centered Primary Care Measure (PCPCM)	NA	NA	NA
Potentially Preventable Admissions (PPAs)*	2.93	3.15	0.21
Potentially Preventable Emergency Department Visits (PPVs)*	7.67	7.89	0.22

\* A lower score indicates improvement.

# Wave 3, Year 4 Quality Results

## Quality Measures

Challenge Pool Quality Measures	PCMH+ 2022	PCMH+ 2023	PCMH+ Change
Antidepressant Medication Management — Effective Acute Phase Treatment	58.7%	58.5%	-0.2%
Antidepressant Medication Management — Effective Continuation Phase Treatment	40.9%	41.0%	0.1%
Behavioral Health Screening 1–18	58.1%	57.8%	-0.3%
Follow-up after Emergency Department (ED) Visit for Mental Illness — within 7 Days	52.9%	54.2%	1.3%
Follow-up after Emergency Department (ED) Visit for Mental Illness — within 30 Days	68.0%	69.3%	1.3%
Follow-up after Hospitalization for Mental Illness — within 7 Days	49.1%	48.9%	-0.2%
Follow-up after Hospitalization for Mental Illness — within 30 Days	70.6%	70.8%	0.2%
Metabolic Monitoring for Children and Adolescents on Antipsychotics	36.7%	40.6%	3.9%
Prenatal and Postpartum Care (PPC) — Postpartum Care	66.8%	66.2%	-0.6%
Prenatal and Postpartum Care (PPC) — Prenatal Care	75.4%	73.4%	-2.0%
Readmissions within 30 Days*	9.7%	15.5%	5.8%

\* A lower score indicates improvement.

# Wave 3, Year 4 Quality Results

## Quality Measures Summary

Significant improvements were observed for the following quality measures for PCMH+:

- Ambulatory Care — ED Visits had 6.54 fewer visits per 1000 MM in 2023 compared to 2022, or a 10% improvement.
- Avoidance of Antibiotic Treatment for Bronchitis/Bronchiolitis rate improved by 5.1% in 2023 relative to 2022.
- Metabolic Monitoring for Children and Adolescents on Antipsychotics rate improved by 3.9% in 2023 relative to 2022.

Quality measures that did not improve:

- Child and Adolescent Well-Care Visits rate decreased from 76.0% to 72.8%, a 3.2 percentage point change.
- Potentially Preventable Admissions and Potentially Preventable Emergency Department Visits per 1000 MM increased by 0.21 and 0.22 respectively, or an increase of 7.3% and 2.9%, respectively.
- Prenatal and Postpartum Care (PPC) — Prenatal Care rate decreased from 75.4% to 73.4%, a 2.0 percentage point change.
- Readmissions within 30 Days increased from 9.7% to 15.5%, a 5.8 percentage point change.

# Wave 3, Year 4 Quality Results

## Individual Pool Quality Measures

2022 Prior Year Results — Individual Pool Quality Measures

Participating Entity	Ambulatory Care — ED Visits per 1000 MM	Avoidance of Antibiotic Treatment for Bronchitis/ Bronchiolitis	Child and Adolescent Well-Care Visits	Developmental Screening in the First Three Years of Life	Person-Centered Primary Care Measure (PCPCM)	Potentially Preventable Admissions (PPAs)	Potentially Preventable Emergency Department Visits (PPVs)
Connecticut Children's Medical Center	42.40	72.6%	85.4%	71.6%	NA	1.61	4.86
Charter Oak Health Center	82.95	76.5%	69.6%	90.9%	NA	3.71	15.77
Community Health Center, Inc.	71.91	69.0%	72.5%	82.4%	NA	3.27	9.38
Cornell Scott-Hill Health Corporation	80.39	61.9%	76.0%	69.0%	NA	5.49	1.86
Fair Haven Community Health Clinic, Inc.	63.33	81.8%	70.8%	55.1%	NA	2.20	1.10
First Choice Health Center	57.43	68.9%	73.8%	91.1%	NA	2.68	5.01
Generations Family Health Center, Inc.	98.95	65.1%	62.7%	58.2%	NA	4.50	19.22
Optimus Health Care, Inc.	62.42	66.2%	62.8%	31.9%	NA	2.04	12.45
Southwest Community Health Center, Inc.	65.36	80.5%	68.7%	65.4%	NA	2.80	8.49
United Community and Family Services, Inc.	75.51	61.1%	62.5%	55.8%	NA	3.18	17.24
Wheeler Clinic, Inc.	81.48	75.0%	68.9%	67.4%	NA	7.79	15.10

Notes:

1. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
2. PCPCM is not included in the scoring summary since results are not available for the 2023 performance year.

# Wave 3, Year 4 Quality Results

## Individual Pool Quality Measures

2023 Performance Year Results — Individual Pool Quality Measures							
Participating Entity	Ambulatory Care — ED Visits per 1000 MM	Avoidance of Antibiotic Treatment for Bronchitis/ Bronchiolitis	Child and Adolescent Well-Care Visits	Developmental Screening in the First Three Years of Life	Person-Centered Primary Care Measure (PCPCM)	Potentially Preventable Admissions (PPAs)	Potentially Preventable Emergency Department Visits (PPVs)
Connecticut Children's Medical Center	36.61	78.6%	83.9%	73.7%	NA	1.58	4.89
Charter Oak Health Center	73.59	70.7%	61.7%	86.0%	NA	4.45	15.99
Community Health Center, Inc.	64.00	73.4%	66.5%	81.4%	NA	3.58	9.49
Cornell Scott-Hill Health Corporation	77.50	68.4%	70.1%	69.1%	NA	6.40	2.33
Fair Haven Community Health Clinic, Inc.	57.59	89.6%	67.3%	57.5%	NA	2.15	1.39
First Choice Health Center	52.97	70.7%	68.9%	88.3%	NA	3.17	5.12
Generations Family Health Center, Inc.	90.84	68.7%	57.5%	67.7%	NA	4.43	21.26
Optimus Health Care, Inc.	56.31	75.3%	64.6%	24.4%	NA	2.10	12.29
Southwest Community Health Center, Inc.	58.60	68.6%	62.5%	78.8%	NA	3.26	9.69
United Community and Family Services, Inc.	67.63	75.4%	58.7%	69.8%	NA	3.72	15.48
Wheeler Clinic, Inc.	75.43	61.7%	59.5%	36.0%	NA	7.50	18.01

Notes:

1. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
2. PCPCM is not included in the scoring summary since results are not available for the 2023 performance year.

# Wave 3, Year 4 Quality Results

## Challenge Pool Quality Measures

2022 Prior Year Results — Challenge Pool Quality Measure											
Participating Entity	Antidepressant Medication Management — Effective Acute Phase Treatment	Antidepressant Medication Management — Effective Continuation Phase Treatment	Behavioral Health Screening 1–18	Follow-up after Emergency Department (ED) Visit for Mental Illness — within 7 days	Follow-up after Emergency Department (ED) Visit for Mental Illness — within 30 days	Follow-up after Hospitalization for Mental Illness — within 7 days	Follow-up after Hospitalization for Mental Illness — within 30 days	Metabolic Monitoring for Children and Adolescents on Antipsychotics	Postpartum Care	Prenatal Care	Readmissions within 30 Days
Connecticut Children's Medical Center	66.2%	48.1%	69.8%	69.4%	82.5%	63.4%	86.3%	36.1%	54.1%	66.9%	6.3%
Charter Oak Health Center	51.9%	38.8%	51.5%	35.8%	54.7%	56.8%	75.7%	DNQ	67.0%	71.6%	9.8%
Community Health Center, Inc.	57.4%	39.6%	70.3%	48.8%	66.2%	48.3%	69.7%	35.9%	60.5%	71.4%	10.6%
Cornell Scott-Hill Health Corporation	56.4%	38.7%	63.1%	54.5%	62.9%	45.4%	61.9%	33.3%	78.1%	83.7%	16.9%
Fair Haven Community Health Clinic, Inc.	64.5%	48.9%	25.2%	62.7%	69.0%	40.7%	61.6%	30.4%	81.3%	89.0%	6.0%
First Choice Health Center	69.0%	47.8%	61.4%	58.2%	72.7%	48.8%	69.8%	DNQ	82.6%	77.2%	9.8%
Generations Family Health Center, Inc.	66.5%	45.9%	37.9%	36.3%	58.8%	37.7%	60.4%	53.1%	42.5%	58.6%	13.6%
Optimus Health Care, Inc.	60.9%	39.1%	29.3%	41.7%	60.8%	47.4%	67.4%	31.3%	82.8%	75.3%	6.4%
Southwest Community Health Center, Inc.	57.1%	35.7%	47.0%	37.1%	50.0%	30.9%	64.9%	47.7%	75.6%	88.2%	9.1%
United Community and Family Services, Inc.	65.3%	51.4%	58.8%	52.2%	69.4%	50.7%	71.0%	25.4%	35.6%	80.0%	12.3%
Wheeler Clinic, Inc.	51.0%	34.3%	31.5%	41.3%	60.8%	46.1%	66.9%	54.1%	44.0%	76.0%	9.8%

Note:

1. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.

# Wave 3, Year 4 Quality Results

## Challenge Pool Quality Measures

2023 Performance Year Results — Challenge Pool Quality Measure											
Participating Entity	Antidepressant Medication Management — Effective Acute Phase Treatment	Antidepressant Medication Management — Effective Continuation Phase Treatment	Behavioral Health Screening 1–18	Follow-up after Emergency Department (ED) Visit for Mental Illness — within 7 days	Follow-up after Emergency Department (ED) Visit for Mental Illness — within 30 days	Follow-up after Hospitalization for Mental Illness — within 7 days	Follow-up after Hospitalization for Mental Illness — within 30 days	Metabolic Monitoring for Children and Adolescents on Antipsychotics	Postpartum Care	Prenatal Care	Readmissions within 30 Days
Connecticut Children's Medical Center	65.5%	50.4%	71.1%	69.4%	84.2%	61.1%	82.4%	39.0%	47.9%	64.8%	13.1%
Charter Oak Health Center	49.5%	33.3%	39.8%	43.7%	62.0%	46.2%	58.5%	DNQ	68.2%	59.1%	16.5%
Community Health Center, Inc.	58.4%	42.5%	70.7%	51.3%	65.0%	42.5%	67.3%	37.5%	56.6%	67.6%	13.5%
Cornell Scott-Hill Health Corporation	58.0%	38.6%	65.2%	53.2%	65.1%	49.7%	67.4%	45.3%	83.2%	82.1%	21.0%
Fair Haven Community Health Clinic, Inc.	66.7%	43.3%	25.4%	57.4%	66.7%	52.9%	75.9%	44.7%	81.3%	90.2%	11.8%
First Choice Health Center	57.6%	34.8%	61.7%	60.0%	75.6%	59.2%	73.5%	DNQ	72.5%	83.5%	15.4%
Generations Family Health Center, Inc.	67.5%	50.3%	49.7%	48.4%	70.6%	50.5%	76.3%	58.7%	47.4%	53.8%	17.4%
Optimus Health Care, Inc.	47.3%	32.9%	19.4%	36.0%	57.9%	44.7%	62.4%	42.4%	80.8%	82.6%	14.8%
Southwest Community Health Center, Inc.	55.0%	41.9%	44.3%	29.6%	50.0%	38.4%	61.6%	46.2%	77.0%	86.5%	15.7%
United Community and Family Services, Inc.	72.3%	55.4%	60.2%	53.4%	67.0%	53.8%	72.5%	39.4%	28.0%	58.0%	12.6%
Wheeler Clinic, Inc.	56.1%	34.8%	29.3%	45.1%	62.8%	38.1%	65.3%	45.2%	54.0%	60.3%	18.0%

Note:

1. DNQ (Does Not Qualify) values occur when a denominator count is less than 30.

# Wave 3, Year 4 Quality Results

## Quality Measures Summary

Quality Scoring Summary						
FQHC/AN	Practice Name	Potentially Preventable Admissions (PPAs) Requirement *	Potentially Preventable Emergency Department Visits (PPVs) Requirement *	Challenge Pool Eligible Gate **	Final Individual Pool Quality Score	Final Challenge Pool Quality Score
AN	Connecticut Children's Medical Center	Yes	Yes	Yes	75.0%	68.8%
FQHC	Charter Oak Health Center	No	No	No	33.3%	0.0%
FQHC	Community Health Center, Inc.	No	No	Yes	58.3%	37.5%
FQHC	Cornell Scott-Hill Health Corporation	No	Yes	No	41.7%	56.3%
FQHC	Fair Haven Community Health Clinic, Inc.	Yes	Yes	Yes	66.7%	56.3%
FQHC	First Choice Health Center	No	No	No	50.0%	16.7%
FQHC	Generations Family Health Center, Inc.	Yes	No	Yes	41.7%	62.5%
FQHC	Optimus Health Care, Inc.	Yes	Yes	Yes	66.7%	12.5%
FQHC	Southwest Community Health Center, Inc.	No	No	No	33.3%	31.3%
FQHC	United Community and Family Services, Inc.	No	Yes	Yes	50.0%	43.8%
FQHC	Wheeler Clinic, Inc.	Yes	No	No	8.3%	25.0%

\* PCMH+ PEs must either improve year-over-year performance and/or rank within the top 30% of PEs in a performance year to pass the Potentially Preventable Admissions (PPA) requirement and the Potentially Preventable ED Visits (PPV) requirement.

\*\* PEs are eligible to participate in the Challenge Pool when their Individual Pool scoring measures improve year over year.

# Wave 3, Year 4 Claims Utilization Results

# 2

# Wave 3, Year 4 Shared Savings Results

## Claims Utilization Summary

Claims per 1,000 Members Year Over Year Change		
Category of Service (COS)	All Participating Entities	Statewide
Dental	-1.5%	0.7%
Durable Medical Equipment	18.7%	13.1%
Inpatient	-4.0%	-5.0%
Lab/Rad	-11.2%	-11.3%
Other	14.9%	12.3%
Other Practitioner	10.5%	6.6%
Outpatient	-9.2%	-10.8%
Outpatient — Emergency	-11.6%	-10.3%
Pharmacy	2.1%	-0.1%
Professional	-7.1%	-7.9%
<b>All COS</b>	<b>-0.7%</b>	<b>-2.0%</b>

### Notes:

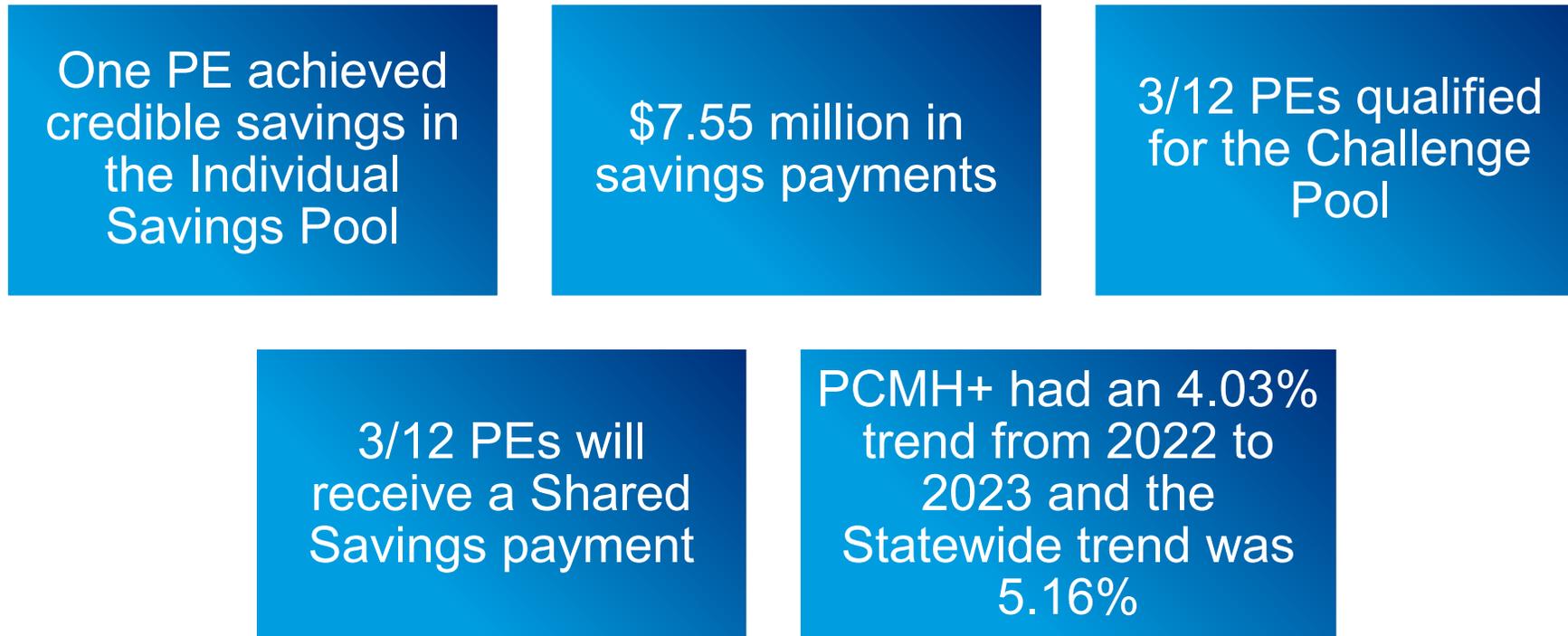
- The same cohort of members were used for the shared savings calculation and the claims utilization review and measured 2022 and 2023 claims.
- No adjustments were made for claims runout, risk adjustment or PCMH+ excluded fields.
- The Statewide members include all HUSKY members statewide that did not fall in a PCMH+ excluded category and met the minimum eligibility requirements and were not associated with a PCMH+ Participating Entity.

# **Wave 3, Year 4 Shared Saving Results**

# **3**

# Wave 3, Year 4 Shared Savings Results

## Shared Savings Overview



# Wave 3, Year 4 Shared Savings Results

## 2022 Prior Year Cost Overview

Participating Entity	Prior Year Member Months	Prior Year Cost	Prior Year PMPM Cost	Prior Year Normalized Revenue Neutral Risk Score	Risk-Adjusted Prior Year PMPM Cost
Calculation Step	(a)	(b)	(c) = (b) / (a)	(d)	(e) = (c) / (d)
Connecticut Children's Medical Center	548,832	\$167,359,388	\$304.94	0.6031	\$505.66
Charter Oak Health Center	63,759	\$35,666,667	\$559.40	1.2947	\$432.07
Community Health Center, Inc.	516,084	\$270,088,866	\$523.34	1.0074	\$519.48
Cornell Scott-Hill Health Corporation	179,785	\$128,848,134	\$716.68	1.4825	\$483.41
Fair Haven Community Health Clinic, Inc.	190,896	\$69,990,512	\$366.64	0.7384	\$496.52
First Choice Health Center	62,818	\$28,047,151	\$446.48	0.9794	\$455.88
Generations Family Health Center, Inc.	62,583	\$45,572,960	\$728.20	1.6037	\$454.06
Optimus Health Care, Inc.	173,733	\$68,950,207	\$396.87	0.8054	\$492.79
Southwest Community Health Center, Inc.	95,092	\$51,552,968	\$542.14	1.0189	\$532.09
United Community and Family Services, Inc.	53,606	\$31,022,079	\$578.71	1.2030	\$481.06
Wheeler Clinic, Inc.	46,134	\$31,455,677	\$681.83	1.3961	\$488.37
<b>All PEs</b>	<b>1,993,322</b>	<b>\$928,554,609</b>	<b>\$465.83</b>	<b>0.9319</b>	<b>\$499.89</b>

# Wave 3, Year 4 Shared Savings Results

## 2023 Performance Year Cost Overview

Participating Entity	Performance Year Member Months	Performance Year Cost	Performance Year PMPM Cost	Performance Year Normalized Revenue Neutral Risk Score	Care Coordination Add-on Payments	Risk-Adjusted Performance Year PMPM Cost
Calculation Step	(f)	(g)	(h) = (g) / (f)	(i)	(j)	(k) = [(h) / (i)] + [(j) / (f)]
Connecticut Children's Medical Center	549,025	\$168,480,573	\$306.87	0.6091	\$0	\$503.83
Charter Oak Health Center	63,752	\$38,460,235	\$603.28	1.2808	\$314,555	\$475.93
Community Health Center, Inc.	516,010	\$275,040,124	\$533.01	0.9970	\$2,539,953	\$539.56
Cornell Scott-Hill Health Corporation	179,736	\$137,589,940	\$765.51	1.4543	\$881,748	\$531.29
Fair Haven Community Health Clinic, Inc.	190,900	\$73,322,827	\$384.09	0.7331	\$937,130	\$528.84
First Choice Health Center	62,793	\$30,268,844	\$482.04	1.0127	\$313,619	\$480.98
Generations Family Health Center, Inc.	62,557	\$46,880,535	\$749.41	1.5374	\$262,143	\$491.65
Optimus Health Care, Inc.	173,707	\$73,868,928	\$425.25	0.8370	\$863,937	\$513.06
Southwest Community Health Center, Inc.	95,101	\$54,492,118	\$572.99	1.0486	\$478,332	\$551.47
United Community and Family Services, Inc.	53,602	\$32,698,396	\$610.02	1.1836	\$265,977	\$520.35
Wheeler Clinic, Inc.	46,130	\$30,771,812	\$667.07	1.2768	\$228,146	\$527.41
<b>All PEs</b>	<b>1,993,313</b>	<b>\$961,874,331</b>	<b>\$482.55</b>	<b>0.9343</b>	<b>\$7,085,538</b>	<b>\$520.02</b>

# Wave 3, Year 4 Shared Savings Results

## Savings Calculations

Participating Entity	Annual Risk Adjusted Trend Percentage	Statewide Trend*	Expected Performance Year PMPM (Using Statewide Trend)	Expected Performance Year Costs (Using Statewide Trend)	Risk-Adjusted Savings PMPM	MSR Threshold (2.0% of Expected Performance Year Costs)	MSR-Adjusted Savings (Dollar Basis)
Calculation Step	$(l) = [(k) / (e)] - 1$	(m)	$(n) = (e) * [1 + (m)]$	$(o) = (n) * (f)$	$(p) = (n) - (k)$	$(q) = 0.02 * (o)$	$(r) = \text{if } \{  (f) * (p)  > (q), \text{ then } (f) * (p), \text{ otherwise } 0\}$
Connecticut Children's Medical Center	-0.36%	5.16%	\$531.76	\$291,952,152	\$27.94	\$5,839,043	\$15,338,561
Charter Oak Health Center	10.15%	5.16%	\$454.38	\$28,967,367	(\$21.56)	\$579,347	(\$1,374,348)
Community Health Center, Inc.	3.86%	5.16%	\$546.31	\$281,899,531	\$6.74	\$5,637,991	\$0
Cornell Scott-Hill Health Corporation	9.90%	5.16%	\$508.37	\$91,373,165	(\$22.92)	\$1,827,463	(\$4,119,506)
Fair Haven Community Health Clinic, Inc.	6.51%	5.16%	\$522.15	\$99,679,256	(\$6.68)	\$1,993,585	\$0
First Choice Health Center	5.51%	5.16%	\$479.42	\$30,103,955	(\$1.57)	\$602,079	\$0
Generations Family Health Center, Inc.	8.28%	5.16%	\$477.51	\$29,871,437	(\$14.14)	\$597,429	(\$884,635)
Optimus Health Care, Inc.	4.11%	5.16%	\$518.23	\$90,020,610	\$5.17	\$1,800,412	\$0
Southwest Community Health Center, Inc.	3.64%	5.16%	\$559.57	\$53,215,205	\$8.10	\$1,064,304	\$0
United Community and Family Services, Inc.	8.17%	5.16%	\$505.89	\$27,116,954	(\$14.46)	\$542,339	(\$775,038)
Wheeler Clinic, Inc.	7.99%	5.16%	\$513.59	\$23,691,793	(\$13.82)	\$473,836	(\$637,705)
<b>All PEs</b>	<b>4.03%</b>		<b>\$525.70</b>	<b>\$1,047,891,424</b>	<b>\$5.68</b>		<b>\$7,547,330</b>

# Wave 3, Year 4 Shared Savings Results

## Individual Savings Pool Funding

Participating Entity	MSR-Adjusted Savings Percent	Prior Year's Shared Savings/Loss*	Cumulative Savings/Loss (Dollar Basis)	Savings Cap (10.0% of Expected Performance Year Costs)	Capped MSR-Adjusted Savings (Upside Only)	Individual Savings Pool Funding (50.0% Shared with State)
Calculation Step	(s) = (r) / (o)	(t)	(u) = (o) * [(s) + (t)]	(v) = 0.10 * (o)	(w) = if [(s) + (t) ≤ 0 then 0, otherwise min {(u), (v)}]	(x) = 0.50 * (w)
Connecticut Children's Medical Center	5.25%	0.00%	\$15,338,561	\$29,195,215	\$15,338,561	\$7,669,280
Charter Oak Health Center	-4.74%	0.00%	(\$1,374,348)	\$2,896,737	\$0	\$0
Community Health Center, Inc.	0.00%	0.00%	\$0	\$28,189,953	\$0	\$0
Cornell Scott-Hill Health Corporation	-4.51%	0.00%	(\$4,119,506)	\$9,137,317	\$0	\$0
Fair Haven Community Health Clinic, Inc.	0.00%	0.00%	\$0	\$9,967,926	\$0	\$0
First Choice Health Center	0.00%	0.00%	\$0	\$3,010,395	\$0	\$0
Generations Family Health Center, Inc.	-2.96%	0.00%	(\$884,635)	\$2,987,144	\$0	\$0
Optimus Health Care, Inc.	0.00%	0.00%	\$0	\$9,002,061	\$0	\$0
Southwest Community Health Center, Inc.	0.00%	0.00%	\$0	\$5,321,521	\$0	\$0
United Community and Family Services, Inc.	-2.86%	0.00%	(\$775,038)	\$2,711,695	\$0	\$0
Wheeler Clinic, Inc.	-2.69%	0.00%	(\$637,705)	\$2,369,179	\$0	\$0
<b>All PEs</b>			<b>\$7,547,330</b>		<b>\$15,338,561</b>	<b>\$7,669,280</b>

\*A rebase occurred for Wave 3, Year 4, so prior year's aggregate shared savings/loss was not carried over.

# Wave 3, Year 4 Shared Savings Results

## Individual Savings Pool

Participating Entity	Individual Savings Pool Funding (50.0% Shared with State)	Aggregate Quality Score	PPA/PPV Requirement	Individual Savings Pool Award	Unclaimed Individual Savings
Calculation Step	(x) = 0.50 * (w)	(y)	(z)	(aa) = if [ (z) = Yes, then (x) * (y), otherwise 0 ]	(ab) = (x) - (aa)
Connecticut Children's Medical Center	\$7,669,280	75.00%	Yes	\$5,751,960	\$1,917,320
Charter Oak Health Center	\$0	33.33%	No	\$0	\$0
Community Health Center, Inc.	\$0	58.33%	No	\$0	\$0
Cornell Scott-Hill Health Corporation	\$0	41.67%	No	\$0	\$0
Fair Haven Community Health Clinic, Inc.	\$0	66.67%	Yes	\$0	\$0
First Choice Health Center	\$0	50.00%	No	\$0	\$0
Generations Family Health Center, Inc.	\$0	41.67%	No	\$0	\$0
Optimus Health Care, Inc.	\$0	66.67%	Yes	\$0	\$0
Southwest Community Health Center, Inc.	\$0	33.33%	No	\$0	\$0
United Community and Family Services, Inc.	\$0	50.00%	No	\$0	\$0
Wheeler Clinic, Inc.	\$0	8.33%	No	\$0	\$0
<b>All PEs</b>	<b>\$7,669,280</b>			<b>\$5,751,960</b>	<b>\$1,917,320</b>

# Wave 3, Year 4 Shared Savings Results

## Challenge Pool Funding

Challenge Pool Funding	Cumulative Savings/Loss (Dollar Basis)	Unclaimed Individual Savings	Savings Awarded via Individual Savings Pool	Challenge Pool Limit (Maximum Challenge Pool Funding after netting out Losses)	Challenge Pool Funding
Calculation Step	$(u) = (o) * [(s) + (t)]$	$(ab) = (x) - (aa)$	$(ac) = \sum (aa)$	$(ad) = \text{maximum} [ (u) - (ac), 0 ]$	$(ae) = \text{minimum} [ (ab), (ad) ]$
All PEs	\$7,547,330	\$1,917,320	\$5,751,960	\$1,795,370	\$1,795,370

# Wave 3, Year 4 Shared Savings Results

## Challenge Pool

Participating Entity	PPA/PPV Requirement	Challenge Pool Eligible	Aggregate Quality Score (Individual Pool)	Challenge Pool Quality Score	Member-Weighted Challenge Measures	Challenge Pool Distribution Percentage	Challenge Pool Award
Calculation Step	(z)	(af)	(ag)	(ah)	(ai) = if [ (z) = Yes and (af) = Yes, then (f) * (ag) * (ah), otherwise 0 ]	(aj) = (ai) / $\sum$ (ai)	(ak) = if [ (ae) = 0 then 0, otherwise (ae) * (aj) ]
Connecticut Children's Medical Center	Yes	Yes	75.00%	68.75%	283,091	76.69%	\$1,376,805
Charter Oak Health Center	No	No	33.33%	0.00%	-	0.00%	\$0
Community Health Center, Inc.	No	Yes	58.33%	37.50%	-	0.00%	\$0
Cornell Scott-Hill Health Corporation	No	No	41.67%	56.25%	-	0.00%	\$0
Fair Haven Community Health Clinic, Inc.	Yes	Yes	66.67%	56.25%	71,588	19.39%	\$348,164
First Choice Health Center	No	No	50.00%	16.67%	-	0.00%	\$0
Generations Family Health Center, Inc.	No	Yes	41.67%	62.50%	-	0.00%	\$0
Optimus Health Care, Inc.	Yes	Yes	66.67%	12.50%	14,476	3.92%	\$70,402
Southwest Community Health Center, Inc.	No	No	33.33%	31.25%	-	0.00%	\$0
United Community and Family Services, Inc.	No	Yes	50.00%	43.75%	-	0.00%	\$0
Wheeler Clinic, Inc.	No	No	8.33%	25.00%	-	0.00%	\$0
<b>All PEs</b>					<b>369,154</b>		<b>\$1,795,370</b>

# Wave 3, Year 4 Shared Savings Results

## Total Shared Savings Payment Summary

Participating Entity	Savings Awarded via Individual Savings Pool	Savings Awarded via Challenge Pool	Total Shared Savings
Calculation Step	(aa)	(ak)	(al) = (aa) + (ak)
Connecticut Children's Medical Center	\$5,751,960	\$1,376,805	\$7,128,765
Charter Oak Health Center	\$0	\$0	\$0
Community Health Center, Inc.	\$0	\$0	\$0
Cornell Scott-Hill Health Corporation	\$0	\$0	\$0
Fair Haven Community Health Clinic, Inc.	\$0	\$348,164	\$348,164
First Choice Health Center	\$0	\$0	\$0
Generations Family Health Center, Inc.	\$0	\$0	\$0
Optimus Health Care, Inc.	\$0	\$70,402	\$70,402
Southwest Community Health Center, Inc.	\$0	\$0	\$0
United Community and Family Services, Inc.	\$0	\$0	\$0
Wheeler Clinic, Inc.	\$0	\$0	\$0
<b>All PEs</b>	<b>\$5,751,960</b>	<b>\$1,795,370</b>	<b>\$7,547,330</b>

# Appendix

- **Caveats and Limitations**
- **Additional Calculation Notes**
- **2022 and 2023 Claims Utilization Results**
- **PCMH+ Background Materials**
- **Wave 3, Year 3 Results Summary**
- **2022 and 2023 Quality Measure Results**



# Wave 3, Year 4 Shared Savings Results

## Mercer Caveats and Limitations

- This calculation is prepared by Mercer on behalf of the Connecticut Department of Social Services (DSS). Readers of this report should have a knowledge of Connecticut's PCMH+ program. We understand that DSS will share the results with the participating entities in the PCMH+ program and other stakeholders. It should be considered in its entirety and has been prepared under the direction of Xianjun Zhang, ASA who is a member of the American Academy of Actuaries and is qualified to perform the calculations. She is available at [Grace.Zhang2@mercer.com](mailto:Grace.Zhang2@mercer.com) if this audience has questions.
- The purpose of this file is to present the shared savings results for the PCMH+ program for Wave 3, Year 4 and it is not appropriate for any other uses.
- Mercer relies upon, but does not assume responsibility for the following items that are material to this communication:
  - The CY2022 and CY2023 quality measure results, the 2022 and 2023 risk scores, and the 2023 member rosters provided by the Community Health Network of Connecticut.
  - Medicaid FFS claims and eligibility data from the MMIS data extract.
- To the best of Mercer's knowledge, there are no conflicts of interest in performing this work. The suppliers of data are solely responsible for its validity and completeness. We have reviewed the data and information for internal consistency and reasonableness, but we did not audit it. All estimates are based upon the information and data available at a point in time and are subject to unforeseen and random events, and actual experience will vary from estimates.

# Wave 3, Year 4 Shared Savings Results

## Additional Calculation Notes

- Shared Savings:
  - Values displayed are rounded; unrounded values are used for calculating shared savings.
  - For Wave 3, Year 4 of PCMH+, the Prior Year refers to calendar year 2022, and the Performance Year refers to calendar year 2023.
  - Calculation Steps only apply to individual Participating Entity values. All Participating Entities values are aggregations of individual Participating Entities and not all Calculation Step formulas will apply.
  - The Statewide Trend reflects a risk-adjusted cost trend for all HUSKY members who meet eligibility and PCMH+ program requirements for shared savings but are not associated with a PCMH+ Participating Entity.
  - The Aggregate Quality Score for calculation step (y) does not include results for the “PCPCM” and Diabetes HbA1c Screening quality measure. These measures were not available for scoring purposes for Wave 3, Year 4.
  - The 2023 performance year does not carry forward Prior Years’ Aggregate Shared Savings/Loss amounts. A rebase occurred for Wave 3, Year 4, so no prior results were carried over.
  - For the Individual and Challenge pools, PCMH+ PEs must either improve year-over-year performance and/or rank within the top 30% of PEs in a performance year for both the Potentially Preventable Admissions (PPA) and the Potentially Preventable ED Visits (PPV) quality measures to be eligible to receive shared savings.

# Wave 3, Year 4 Claims Utilization Results

## Claims Utilization COS Crosswalk

Category of Service (COS)	Consolidated COS
Clinic Services	Professional
Dental	Dental
Durable Medical Equipment	Durable Medical Equipment
FQHC — Dental	Dental
FQHC — Medical	Professional
FQHC — Mental Health	Professional
Home Health Services	Other
Hospice	Other
Hospital Inpatient	Inpatient
Hospital Outpatient — All Other	Outpatient
Hospital Outpatient — Emergency	Outpatient — Emergency
Hospital Outpatient — Non-Emergent	Outpatient
Independent Lab	Lab/Rad
Independent Radiology	Lab/Rad
Medicare Crossover	Other
Other Practitioner*	Other Practitioner*
Pharmacy	Pharmacy
Physician Services — All	Professional
Vision	Other
All Other	Other

\*Other Practitioners service line includes provider types such as Podiatrist, Behavioral Health Clinician, Naturopath, Chiropractor, Therapist, Advanced Practice Nurse, Nurse Midwife and Physician Assistant.



# Wave 3, Year 4 Claims Utilization Results

## Claims Per 1,000 MM Appendix 2022 Data

Participating Entity	Dental	Durable Medical Equipment	Inpatient	Lab/Rad	Other	Other Practitioner
Connecticut Children's Medical Center	1,685	274	41	585	4,156	2,461
Charter Oak Health Center	1,333	359	86	2,172	1,872	1,367
Community Health Center, Inc.	1,562	358	74	2,049	3,094	1,436
Cornell Scott-Hill Health Corporation	1,138	458	124	1,776	2,531	1,728
Fair Haven Community Health Clinic, Inc.	1,571	251	56	865	2,802	946
First Choice Health Center	1,359	419	67	1,780	1,777	1,410
Generations Family Health Center, Inc.	1,136	459	96	2,423	2,294	2,544
Optimus Health Care, Inc.	1,587	247	54	1,204	2,184	986
Southwest Community Health Center, Inc.	1,444	271	74	2,232	2,062	1,209
United Community and Family Services, Inc.	1,171	391	77	1,879	3,033	2,038
Wheeler Clinic, Inc.	1,217	321	123	3,581	2,618	1,860
<b>All PEs</b>	<b>1,509</b>	<b>325</b>	<b>68</b>	<b>1,481</b>	<b>3,061</b>	<b>1,705</b>
<b>Statewide Trend Group</b>	<b>1,336</b>	<b>347</b>	<b>60</b>	<b>1,306</b>	<b>2,222</b>	<b>3,164</b>

# Wave 3, Year 4 Claims Utilization Results

## Claims Per 1,000 MM Appendix 2022 Data — Continued

Participating Entity	Outpatient	Outpatient — Emergency	Pharmacy	Professional	All COS
Connecticut Children's Medical Center	909	413	5,519	7,491	23,535
Charter Oak Health Center	1,517	784	15,133	12,452	37,074
Community Health Center, Inc.	1,392	733	12,824	12,201	35,722
Cornell Scott-Hill Health Corporation	2,745	975	16,508	15,102	43,085
Fair Haven Community Health Clinic, Inc.	1,605	701	7,785	8,083	24,665
First Choice Health Center	1,160	620	11,330	10,737	30,659
Generations Family Health Center, Inc.	2,581	927	21,384	17,038	50,882
Optimus Health Care, Inc.	1,420	516	9,800	8,989	26,987
Southwest Community Health Center, Inc.	1,322	630	14,176	11,116	34,536
United Community and Family Services, Inc.	1,459	630	16,285	13,278	40,240
Wheeler Clinic, Inc.	1,375	818	17,148	15,633	44,693
<b>All PEs</b>	<b>1,436</b>	<b>643</b>	<b>10,952</b>	<b>10,662</b>	<b>31,842</b>
<b>Statewide Trend Group</b>	<b>1,954</b>	<b>470</b>	<b>12,311</b>	<b>9,538</b>	<b>32,709</b>

# Wave 3, Year 4 Claims Utilization Results

## Claims Per 1,000 MM Appendix 2023 Data

Participating Entity	Dental	Durable Medical Equipment	Inpatient	Lab/Rad	Other	Other Practitioner
Connecticut Children's Medical Center	1,780	327	29	484	4,698	2,585
Charter Oak Health Center	1,190	415	103	1,939	2,544	1,557
Community Health Center, Inc.	1,399	422	75	1,770	3,561	1,640
Cornell Scott-Hill Health Corporation	1,139	545	132	1,724	2,926	1,908
Fair Haven Community Health Clinic, Inc.	1,647	307	47	780	3,010	1,088
First Choice Health Center	1,331	425	74	1,775	2,262	1,658
Generations Family Health Center, Inc.	1,057	557	97	2,118	2,421	2,729
Optimus Health Care, Inc.	1,557	296	53	1,135	2,591	1,182
Southwest Community Health Center, Inc.	1,447	357	73	2,016	2,460	1,432
United Community and Family Services, Inc.	1,110	467	65	1,660	3,533	2,347
Wheeler Clinic, Inc.	1,150	363	119	2,959	3,547	2,118
<b>All PEs</b>	<b>1,487</b>	<b>386</b>	<b>65</b>	<b>1,314</b>	<b>3,517</b>	<b>1,884</b>
<b>Statewide Trend Group</b>	<b>1,345</b>	<b>393</b>	<b>57</b>	<b>1,158</b>	<b>2,496</b>	<b>3,371</b>

# Wave 3, Year 4 Claims Utilization Results

## Claims Per 1,000 MM Appendix 2023 Data — Continued

Participating Entity	Outpatient	Outpatient — Emergency	Pharmacy	Professional	All COS
Connecticut Children's Medical Center	792	342	5,725	6,796	23,558
Charter Oak Health Center	1,645	678	15,100	12,031	37,202
Community Health Center, Inc.	1,285	634	12,890	11,159	34,836
Cornell Scott-Hill Health Corporation	2,324	944	17,296	14,456	43,393
Fair Haven Community Health Clinic, Inc.	1,401	634	8,497	7,675	25,086
First Choice Health Center	1,186	549	11,438	10,466	31,162
Generations Family Health Center, Inc.	2,292	795	20,587	15,258	47,912
Optimus Health Care, Inc.	1,344	481	10,261	8,758	27,658
Southwest Community Health Center, Inc.	1,258	569	14,637	10,683	34,932
United Community and Family Services, Inc.	1,357	556	16,893	12,458	40,446
Wheeler Clinic, Inc.	1,449	698	15,424	13,352	41,180
<b>All PEs</b>	<b>1,303</b>	<b>568</b>	<b>11,180</b>	<b>9,909</b>	<b>31,614</b>
<b>Statewide Trend Group</b>	<b>1,743</b>	<b>422</b>	<b>12,298</b>	<b>8,782</b>	<b>32,065</b>

# Wave 3, Year 4 Claims Utilization Results

## Claims Per 1,000 MM Appendix Year Over Year Change

Participating Entity	Dental	Durable Medical Equipment	Inpatient	Lab/Rad	Other	Other Practitioner
Connecticut Children's Medical Center	5.7%	19.3%	-28.7%	-17.2%	13.0%	5.1%
Charter Oak Health Center	-10.7%	15.8%	19.3%	-10.7%	35.9%	13.9%
Community Health Center, Inc.	-10.5%	17.8%	1.7%	-13.6%	15.1%	14.2%
Cornell Scott-Hill Health Corporation	0.0%	19.0%	6.8%	-2.9%	15.6%	10.4%
Fair Haven Community Health Clinic, Inc.	4.8%	22.2%	-16.0%	-9.8%	7.5%	15.0%
First Choice Health Center	-2.0%	1.5%	10.6%	-0.3%	27.2%	17.6%
Generations Family Health Center, Inc.	-6.9%	21.4%	1.4%	-12.6%	5.5%	7.3%
Optimus Health Care, Inc.	-1.9%	20.0%	-2.0%	-5.7%	18.6%	19.9%
Southwest Community Health Center, Inc.	0.2%	31.7%	-1.0%	-9.7%	19.3%	18.5%
United Community and Family Services, Inc.	-5.1%	19.4%	-15.2%	-11.6%	16.5%	15.2%
Wheeler Clinic, Inc.	-5.5%	13.2%	-2.5%	-17.4%	35.5%	13.9%
<b>All PEs</b>	<b>-1.5%</b>	<b>18.7%</b>	<b>-4.0%</b>	<b>-11.2%</b>	<b>14.9%</b>	<b>10.5%</b>
<b>Statewide Trend Group</b>	<b>0.7%</b>	<b>13.1%</b>	<b>-5.0%</b>	<b>-11.3%</b>	<b>12.3%</b>	<b>6.6%</b>

# Wave 3, Year 4 Claims Utilization Results

## Claims Per 1,000 MM Appendix Year Over Year Change — Continued

Participating Entity	Outpatient	Outpatient — Emergency	Pharmacy	Professional	All COS
Connecticut Children's Medical Center	-13.0%	-17.3%	3.7%	-9.3%	0.1%
Charter Oak Health Center	8.5%	-13.5%	-0.2%	-3.4%	0.3%
Community Health Center, Inc.	-7.6%	-13.4%	0.5%	-8.5%	-2.5%
Cornell Scott-Hill Health Corporation	-15.4%	-3.1%	4.8%	-4.3%	0.7%
Fair Haven Community Health Clinic, Inc.	-12.7%	-9.5%	9.1%	-5.1%	1.7%
First Choice Health Center	2.2%	-11.5%	0.9%	-2.5%	1.6%
Generations Family Health Center, Inc.	-11.2%	-14.3%	-3.7%	-10.4%	-5.8%
Optimus Health Care, Inc.	-5.4%	-6.7%	4.7%	-2.6%	2.5%
Southwest Community Health Center, Inc.	-4.8%	-9.7%	3.3%	-3.9%	1.1%
United Community and Family Services, Inc.	-7.0%	-11.7%	3.7%	-6.2%	0.5%
Wheeler Clinic, Inc.	5.4%	-14.6%	-10.1%	-14.6%	-7.9%
<b>All PEs</b>	<b>-9.2%</b>	<b>-11.6%</b>	<b>2.1%</b>	<b>-7.1%</b>	<b>-0.7%</b>
<b>Statewide Trend Group</b>	<b>-10.8%</b>	<b>-10.3%</b>	<b>-0.1%</b>	<b>-7.9%</b>	<b>-2.0%</b>

# PCMH+ Background and Wave 3, Year 3 Results

- PCMH+ requires PEs to build on the limited PCMH care coordination with **enhanced care coordination activities** targeting improved outcomes in:
  - Behavioral health integration
  - Cultural competency, including the use of the national Culturally and Linguistically Appropriate Services in Health and Health Care (CLAS) standards
  - Children and youth with special health care needs
  - Disability competency



Since the launch of PCMH+ on January 1, 2017, data has been posted publicly to the DSS website to provide timely, transparent evaluation of the program found here: <https://portal.ct.gov/DSS/Health-And-Home-Care/PCMH-Plus/Archive-Documents>

Connecticut's Official State Website

Search Connecticut Government...

HOME / DEPARTMENT OF SOCIAL SERVICES / HEALTH & HOME CARE / FOR PROVIDERS / PERSON-CENTERED MEDICAL HOME PLUS (PCMH+)

## Person-Centered Medical Home Plus (PCMH+)

Overview

**Documents/Forms**

Provided by:  
**Department of Social Services**

**Person-Centered Medical Home Plus** or **PCMH+** provides person-centered, comprehensive and coordinated care to HUSKY members. If you are PCMH+ HUSKY Member, **your HUSKY benefits do not change.** PCMH+ builds on the success of Connecticut Medicaid's Person-Centered Medical Home (PCMH) program which works to improve the quality of care our members receive. The PCMH+ program works to improve your overall health and help you get services like access to healthy food, help you

- ✓ Member Participation Data
- ✓ Member Complaint Summary
- ✓ Mystery Shopper
- ✓ PCMH+ Wave 1 Compliance Review Findings
- ✓ PE Monthly Reports
- ✓ Opt Out Phone Survey
- ✓ PCMH CAHPS
- ✓ PE Tools and Resources

Health  
If you do

## PEs are required to have a PCMH+ oversight body with the following requirements:

- Include substantial representation by PCMH+ members assigned to the PE.
- Meet at least quarterly and provide meaningful feedback to the PE on a variety of topics, including quality improvement, member experience, prevention of underservice, implementation of PCMH+, and distribution of shared savings.
- Other requirements regarding governing processes, bylaws, conflict of interest policies and under-service prevention requirements.

## Meeting the substantial representation requirement has been challenging for some PEs. Efforts to increase member retention and participation include:

- Assistance with transportation.
- Offering onsite childcare during meetings.
- Providing food during meetings.
- Assistance from PE staff to help members navigate agendas and materials.

- PCMH+ uses a **five-pronged approach** to identify indicators of under-service utilization practices.
- In addition to the five-pronged approach, DSS also uses a variety of initiatives to ensure that Medicaid members quality of care and access to medical care is **not** adversely affected as a result of the PCMH+ program.



## 2022 Shared Savings

- PCMH+ had 5/12 PEs receive Shared Savings payments totaling \$17.1 million.
- 4 PEs generated credible savings for Wave 3, Year 3 totaling \$34.1 million.
- 6 PEs generated credible losses for Wave 3, Year 2 totaling \$13.6 million.
- With all PEs combined, the PCMH+ program resulted in net credible savings of \$20,537,182.

## 2022 Quality Measure Results

- 5/12 PCMH+ PEs qualified for the Challenge Pool.
- PCMH+ PE final challenge pool quality scores ranged from 0.0% to 68.8% and measured PEs ability to maintain, improve, and hit absolute benchmarks.
- Total PCMH+ scores on challenge pool quality measures for 2022 were less favorable than 2021 among all metrics except for Behavioral Health Screening 1–18, Postpartum Care, and Prenatal Care.

# PCMH+ Quality Measure Results

## Quality Measure Notes

- For the Individual Pool, the Improve Quality points are awarded for a PE's 2023 improvement compared to the improvement of all PCMH+ PEs. Points are awarded at and above the median improvement value.
- For the Individual Pool, the Absolute Quality points are awarded for a PE's scores at or above the 75th percentile of all PCMH+ PE quality scores from 2021.
- For the Challenge Pool, PCMH+ PEs must also improve overall performance year-over-year on the Individual Savings Pool quality measures to be eligible.
- For the Challenge Pool, the Improve Quality points are awarded to PEs for any improvement on each Performance Year Challenge Pool quality measure result compared to the Prior Year score.
- For the Challenge Pool, the Performance Quality points are awarded for PE scores at or above the 75th percentile of all PCMH+ PEs.
- DNQ (Does Not Qualify) values occur when a denominator count is less than 30.
- Two-part Challenge Pool quality measures are scored separately and are weighted equally at 50%.
- Quality Measures with a DNQ value are not included in the applicable scoring components for the Individual Pool or Challenge Pool. The points awarded and the points possible for each pool will be adjusted based on the DNQ values.
- Person-Centered Primary Care Measure (PCPCM) and Diabetes HbA1c Screening are not included in the scoring summary since results are not available for the 2023 performance year.



Services provided by Mercer Health & Benefits LLC.

A business of Marsh McLennan

Copyright © 2024 Mercer Health & Benefits LLC. All rights reserved.