

Dear Customer,

Your electric supplier contract has changed.

Your new contract will be for [TERM] and will expire on [DATE].

Your new rate will be [RATE].

The standard service rate offered by [EVERSOURCE/UI] is [RATE – must reflect new standard service rate when they are published].

[INCLUDE ANY OTHER CONTRACT TERMS THAT HAVE CHANGED HERE]

To opt out of this new contract, you must contact us before [DATE by which customer must contact to avoid being billed at the new rate] at [SUPPLIER PHONE NUMBER/SUPPLIER WEBSITE].